



The Delta Kappa Gamma Society International

March/April 2020

## Communities, **MyDKG Connections**

One strength of DKG is the support and collegial fellowship of members. If you feel isolated or have questions you think would be better addressed by a colleague, go to Communities on the DKG website.

There are 23 Communities found under MyDKG. Join one—or more today. Post a question or comment. Members with similar interests belonging to that Community may have the answer you need!

Be sure you have shared your profile under the My Participation tab of your MyDKG profile. This will allow others to see you in the membersonly directory. You can find members to connect with about common interests or positions.

Keep your email updated in MyDKG to allow Headquarters to connect with you when they send out important information.

## **Your SO Can Help Too**

Chapter members may find help from their state organization (SO) as well as from Headquarters or Communities. Your SO's website will have the name and email address of the SO officers. If you cannot find it there, use the chat feature on the International website to ask! They will have that information and be glad to help!

## **Get Connected with Headquarters**

Chapter members are the heart of our Society; Society Headquarters is the central nervous system! It directs and integrates functions of the body, collects and interprets decisions of the body, and keeps the body moving. Thus, keeping the heart connected to the central core is important, and Headquarters staff is there to make that happen.

When the heart is feeling disconnected and needs support of Society

Headquarters, knowing who to contact helps ease the anxiety. Nita Scott, Executive Director, said, "The membership team is usually one of the first to interact with members about concerns." Trish Woodley, Membership Director, and the membership team welcome questions and concerns and respond as quickly as possible, usually the same day. They field all kinds of questions! Email them at mem@dkg.org.



Phyllis Hickey, formerly Business Director, is now

Strategic Outreach Director, and Peggy Jonas is the new Finance Director. Members, especially treasurers, will call on Peggy with questions. Victor Trisnadi heads the technology team, all of whom will help with website, newsletter, or technology questions. Of course, the International President is there too!

Connect with Society Headquarters staff through email, phone calls, or the chat feature. The Contact Us tab on the DKG website provides a starting point with the email addresses and specific extension numbers for all Headquarters' staff.

Don't feel isolated or wonder who to contact! If you have questions or concerns, determine your area of need and connect with a staff member.

## First Line to Connect—the Chat Feature

The chat feature is the quickest way to get connected with Headquarters. A membership specialist monitors it constantly during business hours—7:30 a.m. to 6:20 p.m. Central time. Questions left when the chat is offline are answered the next business morning. (If you know your member number, include it please.



chat now

It'll help speed your reply if it relates to membership.) Every attempt is made to answer questions when you start the chat but some require research and the specialist will get back to you as quickly as possible. All types of questions are answered, so if you do not know who to contact, start with the chat feature.

